



FACULTY OF BUSINESS

FINAL EXAMINATION

Student ID (in Figures) :

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Student ID (in Words) :

Course Code & Name : **MGT1113 Management**

Semester & Year : January – April 2020

Lecturer/Examiner : Ng Boon Aun

Duration : 2 Hours

INSTRUCTIONS TO CANDIDATES

1. This question paper consists of 2 parts:
 PART A (25 marks) : Answer all TWENTY-FIVE (25) multiple choice questions. Answers are to be shaded in the Multiple Choice Answer Sheet provided.
 PART B (75 marks) : Answer all FIVE (5) short answer questions. Answers are to be written in the Answer Booklet provided.
2. Candidates are not allowed to bring any unauthorized materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.

WARNING: The University Examination Board (UEB) of BERJAYA University College regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students' Handbook, up to and including expulsion from BERJAYA University College.

Total Number of pages = 7 (Including the cover page)

PART B : SHORT ANSWER QUESTIONS (75 MARKS)

INSTRUCTION(S) : Answer all **FIVE (5)** questions. Write your answers in the Answer Booklet(s) provided.

1. Describe **FIVE (5)** traits associated with leadership as mentioned in the leadership traits theory.
(15 marks)
2. Describe **THREE (3)** types of departmentalisation commonly found in an organisation. Provide relevant examples to support your answer.
(15 marks)
3. Henri Fayol's Fourteen principles of management looked at organisational practices by focusing on what managers do and what constituted good management. Explain the **FIVE (5)** principles that is most important for establishing manager's control over employees.
(15 marks)
4. Intuitive decision-making involves making decisions based on experience, feelings, and accumulated judgment, which can complement both rational and bounded rational decision-making. Describe **THREE (3)** types of intuitive decision-making. Provide relevant examples to support your answer.
(15 marks)
5. The job characteristics model which describes any job in terms of five core job dimensions, is a good model to be used when designing a motivating job. Explain the **FIVE (5)** core job dimensions found in the job characteristics model.
(15 marks)

END OF EXAM PAPER